

# EXHIBIT B



# Authorization to Perform Services and Direction of Payment

Customer Name: Porters Neck CC Date of Loss: \_\_\_\_\_  
Loss Address: 8403 Vantage Club Dr  
City: Wilmington State: NC Zip: 28411  
Insurance Company: \_\_\_\_\_ Claim Number (if available): \_\_\_\_\_

The undersigned Customer, being the building owner, owner's representative, or resident, authorizes the Provider identified below to perform any and all necessary cleaning and/or restoration services on Customer's property located at the property address above, and with respect to items that need to be cleaned at a remote location to remove and clean such items as necessary.

Customer authorizes \_\_\_\_\_ Insurance Company, herein referred to as "Insurance Company," to pay Provider solely and directly for that portion of the work covered by Customer's insurance policy.

If, for any reason, Customer receives a check from Insurance Company made payable to Customer, Customer agrees to pay Provider immediately upon receipt of the check. In order to expedite payment to Provider, Customer hereby appoints Provider as attorney-in-fact, authorizing Provider to endorse Customer's name on Insurance Company checks or drafts, and to deposit Insurance Company checks or drafts for Provider services.

Customer agrees to pay Customer's deductible in the amount of \$ \_\_\_\_\_ that applies to this claim. If any amounts owing to Provider for Provider services are not covered by insurance, Customer agrees to pay those amounts to Provider within fifteen (15) days of Customer's receipt of invoice. It is fully understood that Customer and its agents, successors, assigns, and heirs are personally responsible for any and all deductibles and any costs not covered by insurance. Interest and finance charges will be charged at the maximum allowable by law, or at 1.5% per month, whichever is less, on accounts over thirty (30) days past due. Time is of the essence.

Customer agrees that Provider is working for the Customer and not Customer's insurance company or any agent/adjuster.

Property Owned By: Members

Remarks: \_\_\_\_\_

I HAVE READ THIS AUTHORIZATION TO PERFORM SERVICES AND DIRECTION OF PAYMENT, INCLUDING THE TERMS AND CONDITIONS OF SERVICE ON THE REVERSE SIDE HEREOF, AND AGREE TO SAME.

Customer Reviewed Customer Information Form: ☐ Y ☐ N

Customer's Signature: [Signature] Provider's Signature: [Signature]  
Printed Name: Mark Tugle Franchise Legal Name: Pro Fire Water  
Date: 8/23/18 d/b/a SERVPRO® of: South Charlotte  
E-mail Address: em@profirewater.com Contractor License #: CCM

# Authorization to Perform Services and Direction of Payment

## Terms and Conditions of Service

### READ CAREFULLY

**Note: This Contract includes a limitation of liability and limitation of remedies.**

1. SERVPRO® is one of the largest nationwide Cleaning and Restoration Franchise Systems in the United States. The SERVPRO® Franchise owner identified on the front of this Contract (the "Provider") is an independent contractor who agrees to perform the services identified on the front of this Contract (the "Services"). Client agrees to purchase, receive, and pay for the Services pursuant to the terms and conditions of this Contract. Servpro Industries, Inc., the Franchisor, is not a party to any agreement with Client, is not a guarantor of the Provider's Services, and is not subject to liability arising out of such Services.
2. Provider's performance of the Services is limited by, among other things, the pre-existing conditions and characteristics of the premises, material, fabrics, furniture, and/or other items. PROVIDER EXPRESSLY DISCLAIMS ANY RESPONSIBILITY OR LIABILITY FOR ANY PRE-EXISTING CONDITIONS. Client shall retain responsibility and shall be liable for all effects of and costs necessary to correct such conditions, including, by way of example and not limitation, the conditions identified below:
  - (a) Provider may, in its sole discretion, pre-test materials for removability of spots or stains; dye or color fastness; shrinkage; fading; adhesive breakdown; or other problems. It is not always possible to determine these conditions in advance. PROVIDER DOES NOT GUARANTEE SPOT OR STAIN REMOVAL AND COLOR FASTNESS OR PREVENTION OF SHRINKAGE, FADING, OR ADHESIVE BREAKDOWN.
  - (b) Provider DOES NOT GUARANTEE that wall and ceiling cleaning will restore the original color to painted surfaces.
  - (c) Not all fabrics are conducive to cleaning. Provider shall use reasonable efforts to advise Client of any adverse effects which may be reasonably foreseen due to the nature of the fabric or material involved. PROVIDER DOES NOT GUARANTEE THAT SUCH MATERIALS CAN BE CLEANED OR THAT THERE WILL BE NO ADVERSE EFFECTS FROM ANY ATTEMPT TO CLEAN SUCH FABRICS.
  - (d) A variety of materials are used in the manufacturing, upholstery and/or installation process. These materials include backing, lining, tacks, or other unknown substances that may cause discoloration or other adverse effects to the face material. Client acknowledges that it is impossible to determine when such adverse effects may occur and PROVIDER DOES NOT GUARANTEE AGAINST SUCH ADVERSE EFFECTS.
  - (e) Client acknowledges and agrees that mold is commonly found throughout the environment and that it is impossible to eradicate mold. PROVIDER DOES NOT GUARANTEE THE REMOVAL OR ERADICATION OF MOLD.
3. PROVIDER SPECIFICALLY DISCLAIMS ANY AND ALL OTHER WARRANTIES AND ALL IMPLIED WARRANTIES (EITHER IN FACT OR BY OPERATION OF LAW) INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR ANY IMPLIED WARRANTY ARISING OUT OF A COURSE OF DEALING, CUSTOM OR USAGE OF TRADE. THIS CONTRACT PROVIDES FOR THE PROVISION OF SERVICES AND DOES NOT PROVIDE FOR A SALE OF GOODS.
4. **Limitation of Liability:** IN NO EVENT SHALL PROVIDER, ITS OWNERS, ANY OFFICERS, DIRECTORS, EMPLOYEES, OR AGENTS, FRANCHISOR, OR AFFILIATES BE RESPONSIBLE FOR INDIRECT, SPECIAL, NOMINAL, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL LOSSES OR DAMAGES, OR FOR ANY PENALTIES, REGARDLESS OF THE LEGAL OR EQUITABLE THEORY ASSERTED, INCLUDING CONTRACT, NEGLIGENCE, WARRANTY, STRICT LIABILITY, STATUTE OR OTHERWISE, EVEN IF IT HAD BEEN AWARE OF THE POSSIBILITY OF SUCH DAMAGES OR THEY ARE FORESEEABLE; OR FOR CLAIMS BY A THIRD PARTY. THE MAXIMUM AGGREGATE LIABILITY SHALL NOT EXCEED THREE TIMES THE AMOUNT PAID BY CUSTOMER FOR THE SERVICES OR ACTUAL PROVEN DAMAGES, WHICHEVER IS LESS. IT IS EXPRESSLY AGREED THAT CUSTOMER'S REMEDY EXPRESSED HEREIN IS CUSTOMER'S EXCLUSIVE REMEDY. THE LIMITATIONS SET FORTH HEREIN SHALL APPLY EVEN IF ANY OTHER REMEDIES FAIL OF THEIR ESSENTIAL PURPOSE. Some states/countries do not allow the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.
5. Should Provider bring legal action to collect monies due under the Contract or should the matter be turned over for collection, Provider shall be entitled, to the fullest extent permitted under law, to reasonable legal fees and costs of any such collection attempt, in addition to any other amounts owed by Client. This attorney fee provision shall not be effective or enforceable in jurisdictions where attorney fee provisions are made reciprocal or invalid by operation of law. Consent is hereby given for filing of mechanic's liens by Provider for the work described in this contract on the property on which the work is performed if Provider is not paid.
6. Any labor, materials or other work beyond that identified in this Contract shall require a written amendment to this Contract and will result in additional charges.
7. Any claim by Client for faulty performance, for nonperformance or breach under this Contract for damages shall be made in writing to Provider within sixty (60) days after completion of services. Failure to make such a written claim for any matter which could have been corrected by Provider shall be deemed a waiver by Client. **NO ACTION, REGARDLESS OF FORM, RELATING TO THE SUBJECT MATTER OF THIS CONTRACT MAY BE BROUGHT MORE THAN ONE (1) YEAR AFTER THE CLAIMING PARTY KNEW OR SHOULD HAVE KNOWN OF THE CAUSE OF ACTION.**
8. A failure of either party to exercise any right provided for herein shall not be deemed to be a waiver of any right hereunder.
9. CLIENT AND PROVIDER EACH WAIVE THEIR RESPECTIVE RIGHTS TO A TRIAL BY JURY WITH RESPECT TO ANY AND ALL CLAIMS OR CAUSES OF ACTION (INCLUDING COUNTERCLAIMS) RELATED TO OR ARISING OUT OF OR IN ANY WAY CONNECTED TO THIS CONTRACT AND AGREE THAT ANY CLAIM OR CAUSE OF ACTION WILL BE TRIED BY A COURT TRIAL WITHOUT A JURY.
10. If any provision of this Contract is found to be ineffective, unenforceable or illegal for any reason under present or future laws, such provision shall be fully severable, and this Contract shall be construed and enforced as if such provision never comprised a part of this Contract. The remaining provisions of this Contract shall remain in full force and effect and shall not be affected by the ineffective, unenforceable or illegal provision or by its severance from this Contract.
11. No modification, termination, or attempted waiver of this Contract shall be valid unless in writing and signed by the party against whom the same is sought to be enforced.

**SERVPRO® Franchisees are always looking for motivated employees.**  
**SERVPRO's individually owned and operated franchises offer a variety of positions including crew chief, production technician, marketing representative, administrative assistant, and many more.**



**TIME AND MATERIALS COMMERCIAL PRICING**  
**1-800-SERVPRO (1-800-737-8776)**

Schedule A: Labor

Category	Proposed Rate	Unit	Category	Proposed Rate	Unit
Project Coordinator	\$130.00	Per Hour	Restoration Supervisor	\$58.00	Per Hour
Project Estimator	\$125.00	Per Hour	Resource Coordinator	\$58.00	Per Hour
Sr. Project Manager	\$115.00	Per Hour	Remediation Technician (mold/lead certified)	\$58.00	Per Hour
Project Manager	\$95.00	Per Hour	CDL Driver	\$55.00	Per Hour
Health & Safety Officer	\$90.00	Per Hour	Skilled Labor/Tradesman	\$54.00	Per Hour
Technical Specialist	\$85.00	Per Hour	Production Technician	\$50.00	Per Hour
Assistant Project Manager	\$75.00	Per Hour	Clerical Administrator	\$40.00	Per Hour
Remediation Supervisor (mold/lead certified)	\$68.00	Per Hour	General Labor	\$35.00	Per Hour
Project Auditor/ Accountant	\$65.00	Per Hour	Management Fee	\$3.50	Per Hour

All labor will be billed at the rates listed in Schedule A.

Management Fee applies to each customer employee on project (if customer wishes to use its own employees) plus Supervisor's hourly rate. Customer is responsible for payroll, taxes, workers' compensation, and benefits for each customer employees on project.

Travel time for personnel will be billed at regular rate.

The hourly scheduled labor rates will be charged portal to portal for all SERVPRO® personnel, labor subcontractors, and subcontractors fulfilling any labor classifications.

When circumstances beyond our control require SERVPRO® personnel to stand-by at the job site, a minimum stand-by charge of six (6) hours will be billed at the regular hourly rate (no overtime).

All hours worked on SERVPRO® recognized holidays (New Years Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, the Day after Thanksgiving, Christmas Eve, and Christmas Day) will be charged at 2 times the regular rate.

Invoicing standard will be based on state law regarding overtime rates.

All labor is subject to prevailing wage, unionized labor and local labor market requirements. In such events, Prevailing Wage General Labor will be invoiced at cost plus 30% or standard labor rate, whichever is greater.

During the course of performance of work, SERVPRO® may add additional labor classifications to the schedule above at rates to be determined by SERVPRO®.

SERVPRO® reserves the right to change the rate of any and all job classifications affected by market conditions.

Labor Modifier of 1.25 will be applied to the following areas: New York City (75 miles radius from Manhattan); Alaska, Hawaii; Washington, Colorado, Oregon, California, D.C., and other U.S. Territories. 1.25 premium shift may apply.

## Schedule B: Consumables

Consumables Description	Proposed Rate	Unit	Consumables Description	Proposed Rate	Unit
All Surface Green Clean	\$2.75	Gallon	All Surface Green Clean	\$5.00	Each
All Surface Green Clean	\$44.00	Gallon	All Surface Green Clean	\$5.45	Each
Beneffect Decon 30	\$69.00	Gallon	Beneffect Decon 30	\$4.20	Each
Beneffect Disinfectant	\$78.22	Gallon	Beneffect Disinfectant	\$3.80	Each
Beneffect Disinfectant Wipes	\$59.90	250 ct	Beneffect Disinfectant Wipes	\$66.00	Box
Brite N Neutral Cleaner	\$1.65	Gallon	Brite N Neutral Cleaner	\$39.98	Box/50lb
Brite N Neutral Cleaner	\$31.90	Gallon	Brite N Neutral Cleaner	\$178.00	Each
Carpet and Upholstery Green Clean	\$4.02	Gallon	Carpet and Upholstery Green Clean	\$0.30	Each
Carpet and Upholstery Green Clean	\$64.90	Gallon	Carpet and Upholstery Green Clean	\$39.94	Roll
CitraSolvent	\$90.86	Gallon	CitraSolvent	\$30.00	Roll
Citrus Deodorizer, Water-Based	\$4.88	Gallon	Citrus Deodorizer, Water-Based		
Citrus Deodorizer, Water-Based	\$41.40	Gallon	Citrus Deodorizer, Water-Based		
Coil Cleaner	\$17.00	Aerosol/Can	Coil Cleaner	\$328.58	Each
Coil Cleaner	\$44.25	Gallon	Coil Cleaner	\$6.30	Each
Concrobion® Disinfectant	\$55.30	Gallon	Concrobion® Disinfectant	\$133.86	Each
Defoamer	\$52.62	Gallon	Defoamer	\$174.60	Each
Duct Sealer	\$74.92	Gallon	Duct Sealer	\$19.40	Each
EnviroShield™ Odor and Stain Blocker (Clear/White)	\$300.00	3.5 Gallon Pail	EnviroShield™ Odor and Stain Blocker (Clear/White)	\$171.42	Each
Extreme Laundry Detergent	\$47.58	9 lb pail	Extreme Laundry Detergent	\$16.26	Each
Extreme Laundry Detergent	\$165.38	35lb pail	Extreme Laundry Detergent	\$9.68	Each
Fire Star	\$63.00	Gallon	Fire Star	\$33.80	Each
Fire Star	\$7.90	Gallon	Fire Star	\$13.90	Each
Flame Stop	\$78.40	Gallon	Flame Stop	\$31.50	Each
Fuel Oil Degreaser	\$4.74	Gallon	Fuel Oil Degreaser	\$3.50	Each
Fuel Oil Degreaser	\$63.66	Gallon	Fuel Oil Degreaser	\$22.95	Each
Furniture Polish	\$14.42	Aerosol/Can	Furniture Polish	\$34.80	Box
Glass Cleaner, Multi-Purpose	\$7.00	Aerosol/Can	Glass Cleaner, Multi-Purpose	\$17.60	Pak/10
Glass Cleaner, Ready To Use	\$18.36	Gallon	Glass Cleaner, Ready To Use	\$36.00	Pak/10
Glass Cleaner, Super Concentrate	\$71.92	Gallon	Glass Cleaner, Super Concentrate	\$25.50	Pak/6
Heavy Duty Degreaser	\$1.99	Gallon	Heavy Duty Degreaser	\$79.80	Each
Heavy Duty Degreaser	\$31.88	Gallon	Heavy Duty Degreaser	\$5.95	Per lb
Industrial Cleaner	\$2.69	Gallon	Industrial Cleaner	\$10.60	Dozen
Industrial Cleaner	\$43.02	Gallon	Industrial Cleaner	\$14.30	Each
Lemon Fresh Deodorizer	\$2.06	Gallon	Lemon Fresh Deodorizer	\$53.30	50/Bag
Lemon Fresh Deodorizer	\$65.88	Gallon	Lemon Fresh Deodorizer	\$120.00	Each
Lemon Oil Polish	\$55.58	Gallon	Lemon Oil Polish	\$700.00	Each
Liquid Emulsifier	\$42.04	Gallon	Liquid Emulsifier	\$18.54	Each
Microban Disinfectant	\$78.00	Gallon	Microban Disinfectant	\$97.00	150/Case
Powdered Emulsifier	\$64.92	Gallon	Powdered Emulsifier	\$190.00	48/Case
Pre-Spray & Traffic Lane Cleaner	\$3.52	Gallon	Pre-Spray & Traffic Lane Cleaner	\$50.00	Box 50
Pre-Spray & Traffic Lane Cleaner	\$56.30	Gallon	Pre-Spray & Traffic Lane Cleaner	\$50.00	Box 20
Rusticide	\$28.00	Quart	Rusticide	\$30.50	Each
SERVPRO Green	\$21.72	Gallon	SERVPRO Green	\$21.55	Pak/20
SERVPRO Orange	\$42.80	Gallon	SERVPRO Orange	\$34.40	Pak/10
SERVPRO Orange Plus	\$58.00	Gallon	SERVPRO Orange Plus	\$46.25	Pak/10
Shampoo Super Concentrate	\$1.99	Gallon	Shampoo Super Concentrate		
Shampoo Super Concentrate	\$63.54	Gallon	Shampoo Super Concentrate	\$82.40	Dozen
Smoke Deodorizer	\$116.50	Gallon	Smoke Deodorizer	\$96.00	Dozen
Solvent Additive	\$86.60	Gallon	Solvent Additive	\$25.12	Box/100
Sporicidin	\$59.90	Gallon	Sporicidin	\$24.50	20/box
Stainless Steel Cleaner	\$12.78	Aerosol/Can	Stainless Steel Cleaner	\$35.00	Day/Per Person
Stone and Porcelain Cleaner	\$35.90	Gallon	Stone and Porcelain Cleaner	\$24.40	Each
Tile & Grout Cleaner	\$30.80	Gallon	Tile & Grout Cleaner	\$22.90	Each
Ultra Content CleanER	\$53.00	5 Gallon	Ultra Content CleanER	\$41.20	Box/20
Ultrasonic Cleaning Agent	\$46.14	5 Gallon	Ultrasonic Cleaning Agent	\$18.90	Each
Upholstery/Draperies Solvent, Heatable	\$58.34	Gallon	Upholstery/Draperies Solvent, Heatable	\$4.50	Each
Vanquish	\$49.90	Gallon	Vanquish	\$206.00	Case/25
Wall and All Plus	\$49.60	Gallon	Wall and All Plus		
Wall and All Surface Cleaner	\$42.66	Gallon	Wall and All Surface Cleaner	\$24.00	Aerosol/Can
Wall Rinse	\$44.76	Gallon	Wall Rinse	\$15.94	Roll
Window Green Clean	\$19.78	Gallon	Window Green Clean	\$11.00	Roll
Wintergreen Deodorizer	\$51.20	Gallon	Wintergreen Deodorizer	\$21.00	Roll
				\$13.10	Roll
				\$7.04	Roll
Eco Board Floor Protection 38" x 100' Roll	\$118.00	Each	Eco Board Floor Protection 38" x 100' Roll		
Floor Protection 15" x 100' Roll	\$228.00	Each	Floor Protection 15" x 100' Roll		
Plastic Sheeting 31 mil 12' x 400' Roll	\$50.00	Each	Plastic Sheeting 31 mil 12' x 400' Roll		
Plastic Sheeting 4 mil 20' x 100' Roll	\$96.00	Each	Plastic Sheeting 4 mil 20' x 100' Roll		
Plastic Sheeting 6 mil 20' x 100' Roll	\$196.00	Each	Plastic Sheeting 6 mil 20' x 100' Roll		
Plastic Sheeting 6 mil Fire Retardant 20' x 100' Roll	\$331.00	Each	Plastic Sheeting 6 mil Fire Retardant 20' x 100' Roll		
Plastic Sheeting Hangers - Blue	\$510.00	Case	Plastic Sheeting Hangers - Blue		

During the course of performance of the work, SERVPRO® may add additional consumables to the Rate Schedule.

SERVPRO® reserves the right to adjust the unit rate of scheduled consumables affected by market conditions.

Non-scheduled materials purchased for the benefit of the project will be billed at cost plus 10% and 10%.

\*\*PPE Package (Includes Respirator - Full or Half Mask, Hard Hat, Safety Glasses, N-95 Dust Mask, Gloves (Latex), Safety Vest, Ear Plugs, Tyvek Suit, Knee Pads); This rate is based on normal usage, additional charges will be added for jobs requiring heavy usage.

ZIP POLES \$5.00 EACH / PER DAY

May 2018

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Please Initial: *m*

# Schedule C: Equipment

Equipment Description	Proposed Rate	Unit	Equipment Description	Proposed Rate	Unit
Air Compressor, Portable	\$40.00	Ea/Day	Portable	\$35.00	Ea/Day
Air Mover, Axial	\$42.00	Ea/Day	Cable	\$27.50	Ea/Day
Air Mover, Carpet	\$30.00	Ea/Day	Cable Ramps	\$15.95	Ea/Day
Air Scrubber, 2000 cfm	\$150.00	Ea/Day	Generator Cable, 5 Band	\$75.00	Ea/Day
Air Scrubber, 500 cfm	\$75.00	Ea/Day	Generator, 20k W	\$365.00	Ea/Day
Fogger/Mistomat	\$40.00	Ea/Day	Generator, 50k W	\$725.00	Ea/Day
Fogger/Thermal	\$120.00	Ea/Day	Generator, 100k W	\$815.00	Ea/Day
Media Blasting Machine	\$475.00	Ea/Day	Generator, 150k W	\$975.00	Ea/Day
Pressure Washer	\$125.00	Ea/Day	Generator, 200k W	\$975.00	Ea/Day
Pressure Washer - Hot	\$176.00	Ea/Day	Generator, Portable	\$124.50	Ea/Day
Cantilever HEPA Vac	\$183.00	Ea/Day	Power Distribution, 100-200 Amp	\$120.00	Ea/Day
Insulation Vacuum	\$325.00	Ea/Day	Power Tools	\$28.50	Ea/Day
Orbital Floor Machine	\$42.50	Ea/Day	Spender Box	\$75.00	Ea/Day
Portable Carpet Machine	\$325.00	Ea/Day	Welding		
Portable Dry Cleaning Machine	\$325.00	Ea/Day	Welding System (**)	\$560.00	Ea/Day
Portable Extractor	\$148.00	Ea/Day	Video Inspection	\$250.00	Ea/Day
Portable Fuel Cells	\$25.00	Ea/Day	Pumps		
Truck Mount Carpet Machine	\$475.00	Ea/Day	Concrete Pump	\$61.70	Ea/Day
Rover Extraction Unit	\$198.00	Ea/Day	Concrete Trash	\$135.00	Ea/Day
Ultrasonic Cleaning Machine	\$375.00	Ea/Day	Personal Fall Protection	\$55.50	Ea/Day
Vacuum Upright Vacuum Cleaner	\$26.25	Ea/Day			
Vacuum Back Pack HEPA	\$125.00	Ea/Day			
Vacuum Wet/Dry	\$50.00	Ea/Day			
Vapor Shark	\$76.50	Ea/Day			
Camera Infrared	\$150.00	Ea/Day	2-Way Radio/Communication	\$25.00	Ea/Day
Dehumidifier - Large Commercial >25 Gallon	\$145.00	Ea/Day	Demo Carts	\$20.00	Ea/Day
Dehumidifier - Medium Commercial <25 gallon	\$105.00	Ea/Day	Floor Scraper, Electric	\$125.00	Ea/Day
Desiccant, 1,000 cfm	\$575.00	Ea/Day	Lighting - 100' String Lights	\$25.00	Ea/Day
Desiccant, 3,000 cfm	\$975.00	Ea/Day	Lighting - 50' String Lights	\$16.00	Ea/Day
Desiccant, 5,000 cfm	\$1,475.00	Ea/Day	Lighting - Demo Lights	\$25.00	Ea/Day
Desiccant, 10,000 cfm	\$2,175.00	Ea/Day	Lighting - Tower Mobile	\$155.00	Ea/Day
5000 cfm Desiccant Package Unit (**)	\$2,600.00	Ea/Day	Lighting - Wobblers	\$43.50	Ea/Day
Desiccant, 15,000 cfm	\$3,900.00	Ea/Day	Lock Out/Tag-Out Kit	\$25.00	Ea/Day
Dry Force Inject-dry (Wall Cavity)	\$130.00	Ea/Day	Scaffolding, Bakers (per section)	\$47.50	Ea/Day
DX Unit 1 ton	\$275.00	Ea/Day	Mobile Office Equipment (p/k/a Accounting Package)	\$65.00	Ea/Day
DX Unit 10 Ton	\$975.00	Ea/Day			
DX Unit 25 Ton	\$1,225.00	Ea/Day	Vehicle - Auto/Pick-up	\$125.00	Ea/Day
Flex Duct	\$25.00	Ea/Day	Vehicle - Box Truck	\$175.00	Ea/Day
Moisture Mapping Kit (**)	\$125.00	Ea/Day	Vehicle - Cargo Van	\$125.00	Ea/Day
Temporary Heat 150k-200k BTU	\$750.00	Ea/Day	Vehicle - Mobile Command Center	\$500.00	Ea/Day
Temporary Heat 200k-300k BTU	\$1,050.00	Ea/Day	Vehicle - Onsite Recovery Trailer (53')	\$165.00	Ea/Day
Temporary Heat 300k-450k BTU	\$1,250.00	Ea/Day	Vehicle - Semi-Tractor	\$350.00	Ea/Day
Desiccant Door Kit - Total one time charge	\$325.00	Per Opening	Vehicle - Trailer	\$125.00	Ea/Day
			Golf Cart/Utility	\$35.00	Ea/Day
Airless Sprayer	\$125.00	Ea/Day			
Hydrox	\$300.00	Ea/Day			
Ozone Generator - Activated Oxygen	\$125.00	Ea/Day			

3. Small Tools Charge (i.e., Small tools charges are calculated on the "hands on" working labor dollars. This would include Supervisor and below classifications that are on site full time.)

Scheduled prices do not include fuel. Fuel will be billed at cost plus 10% and 10%.

The Daily Rental Rate is charged for each calendar day equipment is utilized on a project, whether a partial day or complete day.

During the course of performance of work, SERVPRO may add additional equipment to the schedule.

SERVPRO® shall invoice the customer for the transportation of equipment and materials to the project, and for the return of equipment and materials back from the project at cost plus 10% and 10% for 3rd party vendors. Transportation by SERVPRO® Staff will be invoiced at the scheduled rates.

\*\*HVAC Package includes: Negative Air Machine, Compressor, Portable Cleaner, and WIP Kit.

\*\*Desiccant Package Unit includes: 5k Desiccant, 150kW Generator, Fuel Cell, Trailer, Distro Panel, Flex Duct/1 set, Power Cables/1 set.

\*\*Moisture Mapping Kit includes: Thermal Hygrometer, Moisture Meter (with Probes), Thermal Imaging System.

\*\*Mobile Office Equipment includes the following: Portable computers, Monitors, tablets, applicable software, printers, scanners, general office equipment, etc.

Non-scheduled equipment rented for the benefit of the project will be billed at cost plus 10% and 10%.



## Small Tools Itemized

### Descriptions

Adjustable Wrenches	Gang Boxes	Scrapers
Bar, Flat Pry	Generator Aux. Adapter 220 V	Shovels
Barrel Pumps	GFI Scraper, Long Handle	Siphon Pump
Blades - Replacement on all saws, sawalls, razor knives and demo	Hammers	Small Power Tools
Bolt cutters	Hand Sanitizer	Small Tools - pliers, screw drivers, etc.
Brooms (Corn, Street and Push)	Hand Truck	Smocks, Vests and T-shirts
Brushes - All types	Hog Rings	Spray Bottles and Triggers
Buckets - All types	Hot Rings/Pliers	Squeegees
Bulb, Replacement	Ice Chests	Staple Guns
Cell phones and all associated charges	Inventory Tags	Table
Chain 25' Length	Ladders - All Sizes	Tape Gun
Chain Saws - gas and electric	Laundry cost for reuse of rags will be paid at cost plus 10%	Tool Box
Chains	Laundry cost for Smocks - T-shirts, Etc.	Tool Kit (Mechanical)
Chairs	Locks	Trash Barrel
Chalk and Chalk Line	Mop Buckets	Unger Poles
Demo Tools	Mop Handles	Utility Knives
Dolly's (2 and 4 wheel)	Mop Wringers	Wash Tubs
Drill bit set	MSDS	Water Cooler
Drills	O2 Meters	Water Hose
Drinking Cups	Pallet Jacks - All Types	Water hose spray nozzle
Dust Pans	Pump Sprayers - all types including Hudson	Water Hose Y Connector
Dusters	Putty Knife	Water Retention Devices
Electric Heaters less than 15kw	Repair Kit - Hose, Airless, Electric	Wheelbarrow
Extension Cords	Rope 50", Nylon, Hemp	
Fire Extinguishers	Roto Zips	
First Aid Kits	Sanders	
Flash Lights	Saw, Demo	
Fuel Cans	Saw, Hack	
Funnel, Small	Scissors	

Small tools charges are calculated on the "hands on" working labor dollars. This would include Supervisor and below classifications that are on site full-time.

# Schedule D: Reimbursables

## Subcontract

Subcontract includes various trades and site services required in the performance of the project and will be invoiced 10% Overhead and 10% Profit.

Equipment rented for the benefit of the project will be billed at cost plus 10% and 10%.

SERVPRO® shall invoice the customer for the transportation of equipment and materials to the project, and for the return of equipment and materials back from the project at cost plus 10% and 10% for 3rd party vendors. Transportation by SERVPRO® Staff will be invoiced at the scheduled rates.

# Schedule E: Miscellaneous

## Materials

Materials purchased for the benefit of the work will be billed at cost plus 10% and 10%.

SERVPRO® shall be reimbursed for travel expenses and documented costs below:

- Hotel: Cost plus 10% and 10%

- Per Diem: \$45 per person/per day or subject to local GSA rates, whichever is higher, plus 10% and 10%.

- Rented Vehicles: Cost plus 10% and 10%.

- Airfare: Cost plus 10% and 10%.

- Transportation: SERVPRO® will invoice the Customer for transportation of equipment and materials utilized for the benefit of the project at a cost plus 10% and 10%.

- Meals: Provided for General Labor for the benefit of the project will be charged at cost plus 10% and 10%.

The rates contained in this schedule are exclusive of any associated permits or fees. Those permit costs and fees shall be billed by the company to the Customer, and shall be compensated for all such costs on the basis of actual costs incurred for such items plus 10% and 10%.

The rates contained in this schedule are exclusive of any Federal, State and Local Sales or Use Taxes.

Assignment of Contract: Periodically, SERVPRO® Franchise Operators will work in conjunction with other SERVPRO® Franchise Operators to perform necessary services. This agreement authorizes additional SERVPRO® Franchises to act on behalf of the SERVPRO® Franchise noted on this contract.

Bonding will be invoiced at 5% of job, as required.

Invoices generated in accordance with the SERVPRO® Time and Materials Schedule will be submitted periodically for work that has been performed. As such, all invoices are due and payable upon receipt and will be considered late 30 days after receipt of the invoice. If there are any disputed charges on any invoice these should be clearly identified in writing within 30 days. Undisputed charges are due immediately and an additional 30 days will be allowed to resolve disputed charges. Interest charges will begin to accrue after 30 days for undisputed charges and after 60 days for the disputed charges at the rate of: 1) 1.5% per month or the maximum allowable by law, or 2) as specified in the terms and conditions of the applicable contract. Applicable collection Attorney fees will be charged for any services required as a result of delayed payment.

Agreed and accepted on this the 20 day of September 2018.

Signature	Signature
Marc Twile	
8403 Vintage Club Drive	
Wilmington, NC 28411	
State and Zip	<input type="checkbox"/> Corporation <input type="checkbox"/> LLC <input type="checkbox"/> Partnership or <input type="checkbox"/> Sole Proprietorship